



Stephens & George

Testimonial

Managed Services with RS22



Case Study: Stephens & George – Managed Services with RS22

Stephens & George (S&G) is the market leading sheet fed printing company in the UK, producing magazines and brochures for over 1500 businesses. In 2017, S&G realised they needed to improve security and connectivity and selected RS22 as a partner to assist with:

- Firewall Hardware and Software Management
- Endpoint Security
- Multi Factor Authentication



Testimonial



*““Having a **Managed Service** is useful when trying to understand what the firewall is doing and when it needs changes. Through working with RS22 we have gained a good understanding of the product and are able to make simple changes ourselves. When the process becomes more complex, we have the ability to call on their technical resource at RS22.”*

“Since we have had the service, we have reviewed the setup of the products to ensure all the setup is still relevant and the risk that is always there when you have an internet connection is reduced to an acceptable level.”

*“The level of **support is excellent**. It doesn’t feel like I’m dealing with a big organisation. I’m not forced into creating tickets and filling in lots of forms. I just send an email, with an outline of my needs and I usually get a phone call back pretty quickly. I get the same handful of people, who **know my setup really well** and the support is always given with the intention of getting me to understand the solution, so I develop my knowledge to become more aware and self-sufficient”.*

*“With the knowledge I’ve gained from the RS22 team, I feel our business is in a **far more secure** place than it was back in 2017. I can sleep at night knowing that I’m doing as much as I can to reduce the risk, which is about the best litmus you can get.”*